

# **NPK** WARRANTY

## **PEDESTAL BOOM SYSTEM**

***NPK genuine parts must be used for the complete term of the warranty. The use of non-NPK parts will void this warranty in its entirety. This warranty is non-transferable.***

### **BASE WARRANTY (6 months)**

NPK CONSTRUCTION EQUIPMENT, INC. ("NPK") warrants that the new Pedestal Boom Systems sold by NPK will be free from defects in material or workmanship for a period of six (6) months, starting from the date of delivery to the initial user.

### **MAIN COMPONENT EXTENDED WARRANTY (1 year or 1,500 operating hours)**

The MAIN COMPONENT EXTENDED WARRANTY covers failure of the BASE, SWING FRAME, BOOM and STICK, resulting from defects in material or workmanship of those parts, under normal use and service, for the period starting with the expiration of the BASE WARRANTY, and ending twelve (12) months or 1,500 operating hours, whichever occurs first, from the date of delivery of the Pedestal Boom System to the initial user. NPK MAIN COMPONENT EXTENDED WARRANTY **does not** cover labor, travel expenses or the replacement or repair of any other part damaged due to the BASE, SWING FRAME, BOOM or STICK failure or repair thereof. This warranty will not cover wear items, bushings, valves, and cylinder packing.

### **THIS WARRANTY DOES NOT APPLY TO:**

HYDRAULIC HAMMER, DEMOLITION TOOL, REPLACEMENT PARTS, and HYDRAULIC HOSES, which are covered by other warranties.

### **NPK's RESPONSIBILITY**

NPK will, at its option, either repair or replace, with a new or reconditioned part, any warranted part that fails by reason of defective material or workmanship. Such repair or replacement must be performed at the place of business of an authorized NPK Dealer. NPK's warranty covers costs of warranted parts and up to 75% of the authorized dealer's hourly shop rate for labor. Note: parts replaced under warranty become the property of NPK.

### **USER RESPONSIBILITY**

- Application for warranty service must be made within 30 days of discovery of a defect covered by this warranty.
- Digital photos, work orders, and an incident number provided by NPK, must accompany all warranty claims.
- The installer, user, and operator of the covered equipment is responsible for reading, understanding, and complying with NPK's written INSTALLATION, OPERATOR, AND SERVICE INSTRUCTIONS.
- The purchaser is responsible for:
  - Registering the NPK product with NPK at the time of installation.
  - All costs associated with transporting the NPK product, or equipment to which the NPK product is installed, to an authorized NPK Dealer or other authorized location. NPK is not responsible for any expense incurred in field repair.
  - Supplying a hydraulic oil sample from the hydraulic system upon request by NPK.
- **THE USER IS RESPONSIBLE FOR USING THIS PRODUCT IN A SAFE AND LAWFUL MANNER IN COMPLIANCE WITH APPLICABLE OSHA REGULATIONS.**

### **NPK's WARRANTIES DO NOT COVER DEFECTS OR FAILURES RESULTING FROM:**

- Normal wear and tear.
- Misuse, abuse, alteration, or improper installation.
- Maintenance, repair, or storage which NPK judges improper.
- Failure to perform daily visual inspections and retightening as specified in the NPK manuals.
- Contaminated hydraulic oil.
- Operation after discovery of defective or worn parts.
- Unreasonable delay in making a repair after being notified of a potential product problem.

### **NPK's WARRANTIES SPECIFICALLY EXCLUDE:**

- Repairs performed by anyone other than an authorized NPK Dealer.
- Use of parts not sold by NPK. **THE USE OF "WILL FIT" PARTS WILL VOID ALL NPK WARRANTIES.**
- Labor hours deemed excessive by NPK.
- Overtime rates and travel expenses will not be reimbursed.
- Shipping charges in excess of those that are usual and customary. (Air freight, unless pre-approved, is not covered.)
- Duties, brokerage fees, and local taxes.
- Shop supplies, oil, and grease.

**\*WARRANTY REPAIRS DO NOT EXTEND THE STANDARD WARRANTY PERIOD.**

### **LIMITATIONS AND EXCLUSIONS**

Violation of any federal, provincial, state or local laws, ordinances, rules or regulations, or the removal or alteration of product serial numbers, will void NPK's written product warranties.

This warranty sets forth NPK's only obligations with respect to any claims of failure, defects, or deficiencies in products sold by NPK. **NPK MAKES NO OTHER WARRANTIES OR REPRESENTATIONS WHATSOEVER, EXPRESS OR IMPLIED, OF THE QUALITY, PERFORMANCE, DURABILITY, MATERIALS, WORKMANSHIP, SUITABILITY, CONDITION, DESIGN OR UTILITY OF PRODUCTS SOLD BY NPK, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, ALL SUCH OTHER WARRANTIES AND REPRESENTATIONS BEING HEREBY EXPRESSLY EXCLUDED. NPK SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, COSTS, LOSSES OR LIABILITIES ON ACCOUNT OF DELAY OR DOWNTIME.**

**No person is authorized to grant any other warranties or to assume any other liability on NPK's behalf unless made or assumed in writing by an officer of NPK.**