

NPK WARRANTY

AUTO LUBE SYSTEM

NPK genuine parts must be used for the complete term of the warranty. The use of non-NPK parts will void this warranty in its entirety. This warranty is non-transferable.

BASE WARRANTY (6 months)

NPK CONSTRUCTION EQUIPMENT, INC. ("NPK") warrants that new AUTO LUBE assemblies sold by NPK will be free from defects in material or workmanship for a period of six (6) months, starting from the date of delivery to the first user.

MAIN COMPONENT EXTENDED WARRANTY (12 months)

The MAIN COMPONENT EXTENDED WARRANTY covers failure of the MOTOR and DRIVE ASSEMBLY, resulting from defects in material or workmanship in those parts under normal use and service for the period starting with the expiration of the BASE WARRANTY and ends twelve (12) months from the date of delivery to the first user. NPK MAIN COMPONENT EXTENDED WARRANTY **does not** cover labor, travel expenses or the replacement or repair of any other part damaged due to MOTOR or DRIVE ASSEMBLY failure or repair thereof.

THIS WARRANTY DOES NOT APPLY TO:

REPLACEMENT PARTS, which are covered by other NPK warranties, or hose assemblies and fittings which are not supplied by NPK.

NPK's RESPONSIBILITY

NPK will, at its option, either repair or replace, with a new or reconditioned part, any warranted part that fails by reason of defective material or workmanship. Such repair or replacement must be performed at the place of business of an authorized NPK Dealer. During the six (6) month BASE WARRANTY period, NPK will pay the cost of warranted parts and up to 75% of the authorized dealer's hourly shop rate for labor. Note: parts replaced under warranty become the property of NPK.

USER RESPONSIBILITY

- Application for warranty service must be made within 30 days of discovery of a defect covered by this warranty.
- Digital photos, work orders, and an incident number provided by NPK must accompany all warranty claims.
- The installer, user, and operator of the covered equipment is responsible for reading, understanding, and complying with NPK's written INSTALLATION, OPERATOR, and SERVICE INSTRUCTIONS.
- The purchaser is responsible for:
 - Registering the NPK product with NPK at the time of installation.
 - All costs associated with transporting the NPK product, or equipment to which the NPK product is installed, to an authorized NPK dealer or other authorized location. NPK is not responsible for any expense incurred in field repair.
 - Supplying a hydraulic oil sample from the carrier machine upon request by NPK.
- **THE USER IS RESPONSIBLE FOR USING THIS PRODUCT IN A SAFE AND LAWFUL MANNER IN COMPLIANCE WITH APPLICABLE OSHA REGULATIONS.**

NPK's WARRANTIES DO NOT COVER DEFECTS OR FAILURES RESULTING FROM:

- Normal wear and tear.
- Misuse, abuse, alteration, or improper installation.
- Maintenance, repair, or storage which NPK judges improper.
- Failure to perform daily visual inspections and retightening as specified in the NPK manuals.
- Lack of lubrication, poor maintenance, or improper operation.
- Operation after discovery of defective or worn parts.
- Unreasonable delay in making a repair after being notified of a potential product problem.

NPK's WARRANTIES SPECIFICALLY EXCLUDE:

- Installations not approved by NPK.
- Replacement due to normal wear.
- Repairs performed by anyone other than an authorized NPK Dealer.
- Use of parts not sold by NPK. **THE USE OF "WILL FIT" PARTS WILL VOID ALL NPK WARRANTIES.**
- Labor hours that are deemed excessive by NPK.
- Overtime rates and travel expenses will not be reimbursed.
- Parts shipping charges in excess of those which are usual and customary. (Air freight, unless pre-approved, will not be covered.)
- Duties, brokerage fees, and local taxes.
- Shop supplies, oil, and grease.

***WARRANTY REPAIRS DO NOT EXTEND THE STANDARD WARRANTY PERIOD.**

LIMITATIONS AND EXCLUSIONS

Violation of any federal, provincial, state, or local laws, ordinances, rules or regulations, or removal or alteration of product serial numbers, will void NPK's written product warranties.

This warranty sets forth NPK's only obligations with respect to any claims of failure, defects, or deficiencies in products sold by NPK. **NPK MAKES NO OTHER WARRANTIES OR REPRESENTATIONS WHATSOEVER, EXPRESS OR IMPLIED, OF THE QUALITY, PERFORMANCE, DURABILITY, MATERIALS, WORKMANSHIP, SUITABILITY, CONDITION, DESIGN, OR UTILITY OF PRODUCTS SOLD BY NPK, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL SUCH OTHER WARRANTIES AND REPRESENTATIONS BEING HEREBY EXPRESSLY DISCLAIMED. NPK SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, COSTS, LOSSES OR LIABILITIES ON ACCOUNT OF DELAY OR DOWNTIME.**

No person is authorized to grant any other warranties or to assume any other liability on NPK's behalf unless made or assumed in writing by an officer of NPK.