

NPK WARRANTY DEMOLITION GRAB

"Use Genuine NPK Parts" 6/17

APPLICATION FOR WARRANTY MUST BE MADE WITHIN 30 WORKING DAYS OF FAILURE / REPAIR.

BASE WARRANTY (12 months)

NPK CONSTRUCTION EQUIPMENT, INC. ("NPK") warrants for twelve (12) months following first use, demo, or delivery to the original end user, that the NPK Demolition Grab to be free from defects in material and workmanship as originally supplied under normal use and maintenance.

THIS WARRANTY DOES NOT APPLY TO:

- Items considered to be wear items such as secondary attachment, cutter/wear bar, swivel adaptor, seals, bolts, nuts, hydraulic hoses, fittings.

NPK RESPONSIBILITY

NPK will, at its option, repair or replace with a new or reconditioned part, any warranted part that fails by reason of defective material or workmanship, free of charge delivered to a place of business of an authorized NPK Dealer. Note: Parts replaced under warranty become the property of NPK.

During the twelve (12) month warranty period, NPK will pay the cost of labor at 75% of the posted shop rate that is necessary to install any replacement part during normal working hours. Overtime and travel expenses will not be reimbursed.

USER RESPONSIBILITY

- **Photos must accompany all warranties submitted to NPK.**
- All parties associated with the installation, operation or repairs of the NPK DEMOLITION GRAB assumes responsibility to read, understand, and comply with NPK's written INSTALLATION, OPERATOR and SERVICE INSTRUCTIONS.
- Returning Warranty Registration to NPK at the time of installation.
- All costs associated with transporting the NPK DEMOLITION GRAB and/or the base carrier to an authorized NPK Dealer or authorized location for repairs covered under the base warranty.
- Supplying photos or additional information regarding a failure.

THESE WARRANTIES DO NOT COVER FAILURES RESULTING FROM:

- Installation, alteration, operation, maintenance, repair or storage which NPK judges to be improper.
- Not performing DAILY VISUAL INSPECTIONS as specified in the NPK DEMOLITION GRAB INSTRUCTION MANUAL.
- Exceeding the maximum wear limits of jaw wear plates as specified in the NPK Instruction Manual.
- Exposure to extreme heat.
- Operation after discovery of damaged or worn parts that exceed NPK's maximum limits.
- Unreasonable delay in making repairs after being notified of a potential product problem.

THESE WARRANTIES SPECIFICALLY EXCLUDE:

- Installation not approved by NPK.
- Replacement due to normal wear.
- Repairs not made by an authorized NPK Dealer or agent of NPK.
- Use of parts not sold by NPK. **THE USE OF "WILL FIT" PARTS WILL VOID ALL NPK WARRANTIES.**
- Labor charges deemed excessive by NPK.
- Shipping charges in excess of those which are usual and customary. (Air freight, unless pre-approved, will not be covered.)
- Duties, brokerage fees, and local taxes.

WARRANTY REPAIRS DO NOT EXTEND THE STANDARD WARRANTY PERIOD.

LIMITATIONS AND EXCLUSIONS

Violation of any federal, provincial, state or local laws, ordinances, rules or regulations, or removal or alteration of product serial numbers void NPK's written product warranties. **Application for warranty must be made within 30 days of failure / repair.**

THIS PRODUCT MUST BE USED IN A SAFE AND LAWFUL MANNER IN COMPLIANCE WITH APPLICABLE OSHA REGULATIONS.

The written product warranties made by NPK set forth NPK's only obligations with respect to any claims of failure, defects or deficiencies in products sold by NPK. **NPK MAKES NO OTHER WARRANTIES OR REPRESENTATIONS WHATSOEVER, EXPRESS OR IMPLIED, OF THE QUALITY, PERFORMANCE, DURABILITY, MATERIALS, WORKMANSHIP, SUITABILITY, CONDITION, DESIGN OR UTILITY OF PRODUCTS SOLD BY NPK, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, ALL SUCH OTHER WARRANTIES AND REPRESENTATIONS BEING HEREBY EXPRESSLY EXCLUDED. NPK SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, COSTS, LOSSES OR LIABILITIES ON ACCOUNT OF DELAY OR DOWNTIME.**

DISCLAIMER REGARDING OTHER REPRESENTATIONS OR WARRANTIES

No person is authorized to grant any other warranties or to assume any other liability on NPK's behalf unless made or assumed in writing by an officer of NPK. No person is authorized to grant any warranties or to assume any liabilities on the seller's behalf unless made or assumed in writing by the seller.

Internet: www.npkce.com

As used in this warranty the term NPK means NPK CONSTRUCTION EQUIPMENT, INC., WALTON HILLS, OHIO, U.S.A.